



Client Case Study

How Diverse Staffing Resolved Compliance Gaps and Stabilized Workforce Operations for a High-Demand Food Manufacturer

Client: Leading Custom Food Ingredient Manufacturer

Industry: Food Manufacturing

Location: Lebanon, IN

Client Size: 300+ Employees

The Challenge

When this major food manufacturing partner engaged Diverse Staffing, they were relying on multiple staffing vendors but struggling to meet their workforce needs. Despite working with several agencies, they faced ongoing compliance risks, inconsistent staffing coverage, and a lack of accountability.



Compliance Concerns

Inconsistent drug screening and verification of work authorization put them at risk.



Understaffed Shifts

Persistent fill-rate issues and no reliable back-up plan meant production delays.



Communication Lapses

Delayed response times and a lack of transparency left supervisors without support.

Schedule Your Free Workforce Assessment Today

 (317) 813-8000

 info@diversestaffing.com

 www.diversestaffing.com

The Diverse Difference



Hands-On Support. High-Impact Results.

Diverse Staffing delivered a tailored, high-touch solution designed for speed, structure, and long-term success. By combining proactive oversight, compliance-driven staffing strategies, and hands-on scheduling support, we transformed day-to-day operations into a more efficient, reliable, and resilient system.



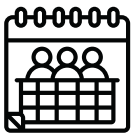
Proactive Workforce Oversight

We assigned multiple points of contact to manage every layer of engagement. New starts were checked in daily, and quarterly business reviews ensured progress stayed aligned with goals.



Staffing Strategy + Compliance Control

We built a screened, on-demand labor pool and maintained weekly hiring audits to uphold compliance. Every client request was answered in under an hour.



Collaborative Scheduling Support

By gaining access to the client's scheduling portal and attending weekly supervisor meetings, we helped plan shifts more accurately and ensured coaching and corrective actions stayed on track.

THE RESULTS

Our partnership brought stability, accountability, and performance improvements across the board.

Key Metrics	Before	After
Fill Rate	Inconsistent	100%
Time on Assignment	Unknown	113 Days
Turnover Rate	80%	24%
Worker's Compensation Incidents	Not Tracked	0



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Recognizing the Impact

The impact was both immediate and lasting. Within two weeks, all shifts were fully staffed, including backups. With proactive support and reliable scheduling, Diverse Staffing eased the burden on supervisors and delivered measurable gains in retention, safety, and stability.



“Within two weeks of launch, we saw every shift filled—including backups. Diverse even took scheduling off our plate, giving our supervisors time back to focus on production.”

— Operations Leadership

Key Benefits Summary



Reliable Workforce Coverage

All production roles—including backups—were consistently staffed and supported, ensuring uninterrupted operations from day one.



Compliance, Safety, and Stability

Weekly audits and rigorous screening protocols upheld full compliance, prevented safety incidents, and reduced turnover by over 50 points.



Embedded Support for Lasting Impact

Supervisors gained time back through real-time scheduling assistance and ongoing, hands-on support from Diverse Staffing's team.

Ready to Transform Your Workforce?

Let us show you what Diverse Staffing can do for your business. Schedule your free workforce assessment today and discover how we can help you achieve consistent staffing excellence.

Contact Us Today!

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