



Client Case Study

How Diverse Staffing Delivered Reliable Workforce Coverage and Reduced Turnover for a Key Automotive Manufacturer

Client: A market leader in turbocharger

Industry: Automotive

Location: Franklin, IN

Client Size: 130 Employees

The Challenge

This high-performing automotive components manufacturer was managing staffing through five different vendors. The result? Disconnected communication, inconsistent screening, and ongoing turnover that made it difficult to maintain a stable, high-performing workforce. With frequent absenteeism and unreliable talent pipelines, operations were strained and internal teams overextended.



Vendor Overload

Multiple staffing partners led to disjointed communication and lack of accountability.



Retention Struggles


Without consistent oversight, high attrition disrupted productivity and strained internal teams.



Reliability Gaps

Inconsistent background checks and poor candidate quality led to turnover and low workforce reliability.

Schedule Your Free Workforce Assessment Today

 (317) 813-8000

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The Diverse Difference



Dedicated Support, Consistent Results

Diverse Staffing's hands-on approach helped transform a fragmented staffing model into a streamlined, high-performance solution. By assigning a dedicated recruiter, enforcing rigorous screening standards, and maintaining real-time communication, we delivered the accountability, reliability, and consistency the client had been missing.



On-Site Partnership & White-Glove Service

Diverse Staffing assigned a dedicated recruiter to serve as the primary point of contact for all staffing needs. This recruiter maintained daily communication with the client, provided after-hours support when needed, and conducted regular quarterly business reviews (QBRs). This proactive, white-glove approach helped rebuild trust and streamline collaboration.



Screening & Compliance Reinforced

We standardized all background and drug screenings to ensure full compliance and consistency across every placement. By eliminating prior gaps in candidate vetting, we helped the client reduce risk and confidently onboard talent aligned with their quality standards.



Real-Time Responsiveness & Accountability

With direct access to decision-makers and a recruiter empowered to act quickly, Diverse Staffing resolved issues in real time. Daily engagement and immediate responsiveness fostered greater accountability—one of the key reasons the client transitioned to a sole-provider model.

THE RESULTS

Our partnership brought stability, built trust, and set the stage for long-term success

100% Fill Rate

Every open role was consistently filled—enhancing daily workforce reliability.

Turnover Reduction

Strategic screening and daily engagement led to a noticeable drop in employee attrition.

Full-Time Conversions

More temporary associates converted to full-time roles within just 90 days.

Lower Overtime Costs

Improved staffing coverage reduced the client's reliance on overtime to meet demand.

Recognizing the Impact

Within just 2-3 months, staffing reliability and retention visibly improved. With Diverse Staffing taking full ownership of workforce needs, the client saw reduced overtime, lower turnover, and a steady increase in full-time conversions.



"Diverse Staffing was responsive and proactive in addressing our needs. They're now our sole provider."

-Senior Human Resources Representative

Key Benefits Summary



Reliable Workforce Coverage

Achieved a 100% fill rate through daily recruiter engagement and real-time communication with client leadership



Improved Retention and Conversions

Turnover rates decreased, and a growing number of associates transitioned to full-time positions within 90 days.



Operational Stability

With a consistent and well-screened workforce, internal teams can focus on growth. The client is now preparing to expand with five new production lines over the next 15 months.

Ready to Transform Your Workforce?

Let us show you what Diverse Staffing can do for your business. Schedule your free workforce assessment today and discover how we can help you achieve consistent staffing excellence.

Contact Us Today!

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